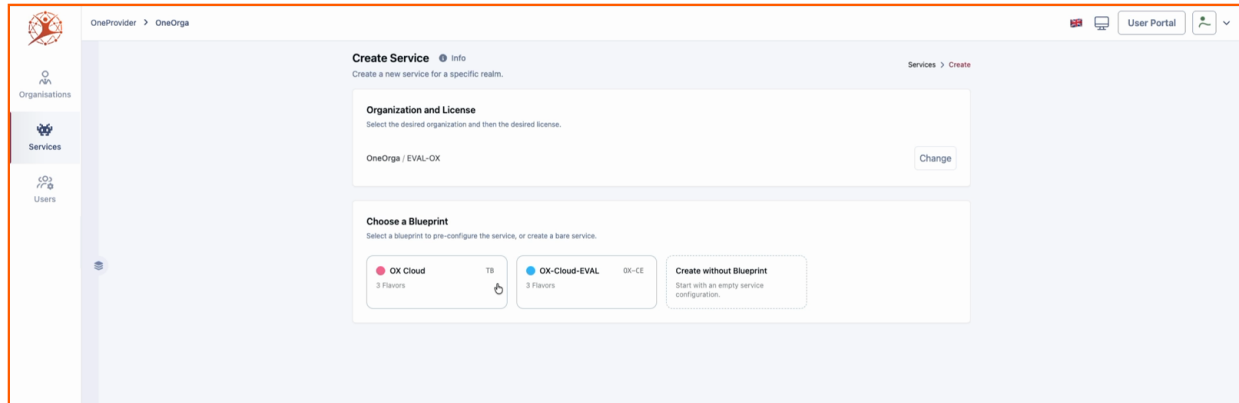


Connecteeva Blueprints

We've introduced a new feature in Connecteeva called Blueprints, which makes setting up a customer's service quicker, and makes provisioning their users simpler too.

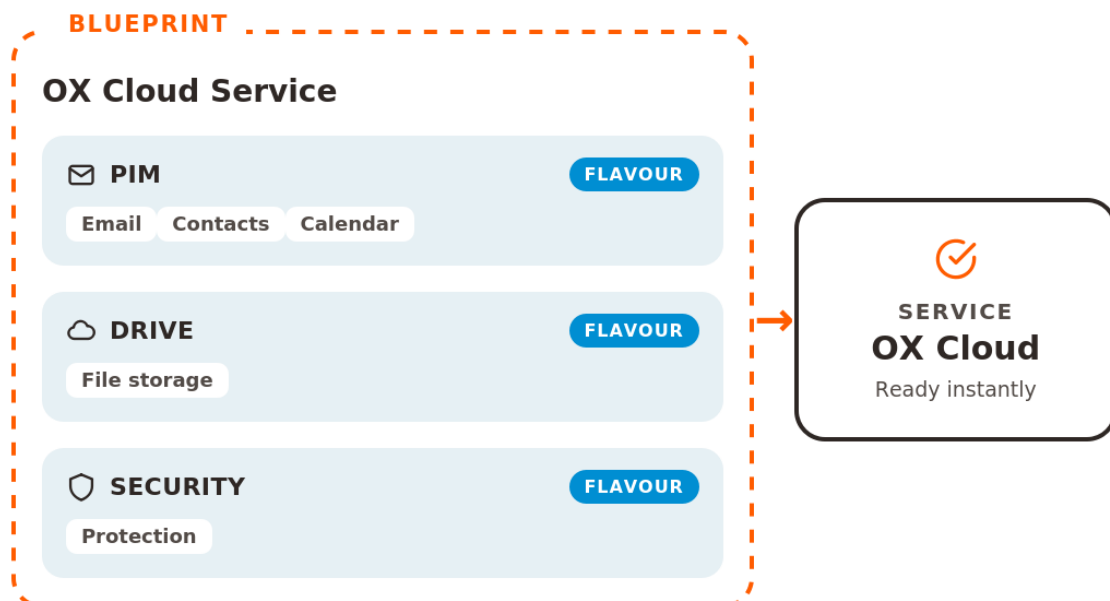


Choosing a blueprint when creating a new service in Connecteeva.

Blueprints and flavours, explained simply

Think of a service like a meal. You can build it from scratch, choosing every single item yourself, or you can just order a set meal that already comes with everything included. In Connecteeva, those set meals are called Blueprints, and each one is really just a few ready-made bundles, called flavours, put together for you in advance.

A flavour is simply a group of features packaged as one item. A flavour called PIM might just be email, contacts, and calendar, nothing else. A flavour called Drive might add file storage on top. A flavour called Security might add extra protection features.

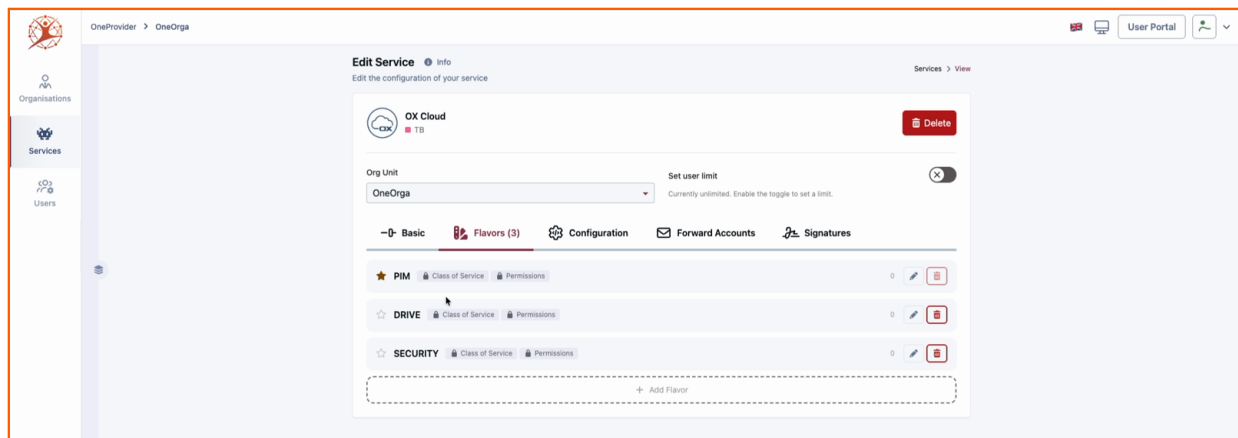


A blueprint bundles ready-made flavours into one service, so PIM, Drive and Security are all set up in a single step.

Creating a service: fast with a blueprint, flexible without one

Here's how that looks in practice. Say you're setting up a service called OX Cloud for a customer. Rather than adding PIM, then Drive, then Security one by one, you simply choose a blueprint called Default OX Cloud Service, and all three flavours are added for you in one go, ready to use straight away. If you'd rather not use a blueprint, you can always start with a bare service instead and build it up flavour by flavour yourself.

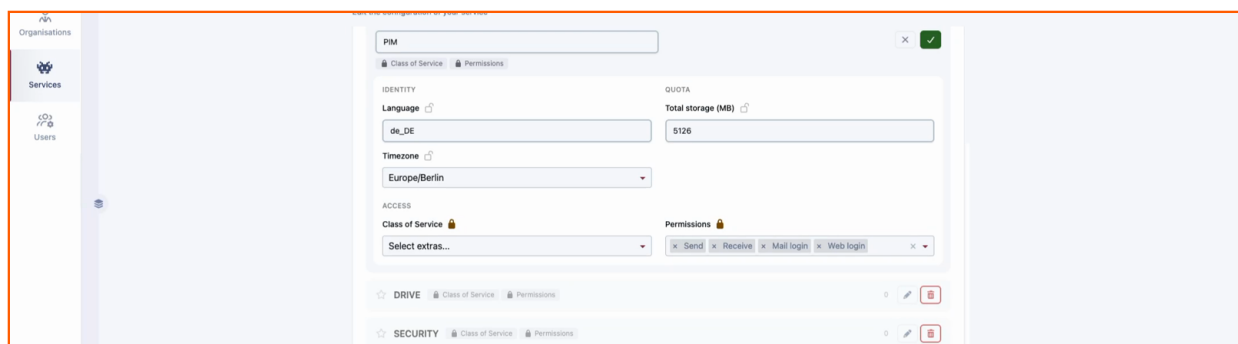
A blueprint is only ever a starting point, not a fixed setup. Once the service exists, you can still go in and edit any of its flavours, or add a completely new one of your own.



Once a service exists, its flavours can still be edited or extended at any time, here on the OX Cloud service created from the blueprint.

Locking flavour settings to keep them consistent

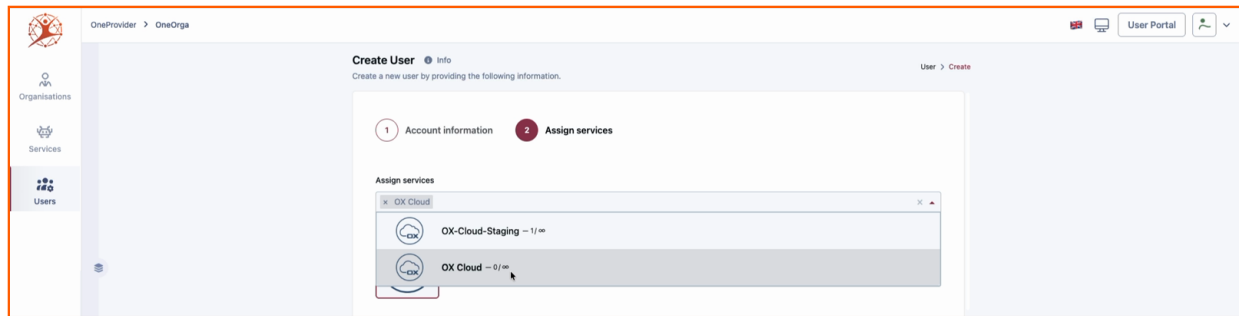
Each flavour also lets you decide what's locked and what isn't. When you're editing a flavour like PIM, you can lock individual settings, such as the class of service or the permissions, so that whoever provisions a user later can't change them, keeping that flavour exactly as you configured it. Anything left unlocked instead acts as a recommendation, a sensible default that can still be adjusted where it's needed.



Locking the class of service and permissions on the PIM flavour, while language, timezone and storage stay unlocked and adjustable.

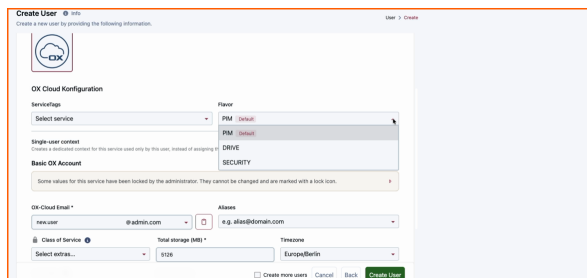
The payoff: provisioning users automatically

The real payoff shows up when you set up your customer's users. When you create a user and give them access to a service, you just pick which flavour they need, say PIM or Security. That single choice automatically sets up the right storage, permissions and account settings behind the scenes. A lot of it is locked in for you already, so there's nothing extra to configure by hand, and everyone on the same flavour ends up with a consistent, correctly configured account.

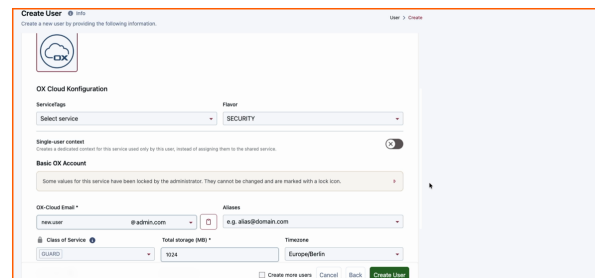


Assigning a user to one or more services in Connecteva.

The two screenshots below show that same step, once with PIM selected as the flavour and once with Security selected instead. The flavour is the only thing that changes between them, and that alone changes the account settings applied.



PIM flavour: 5,126 MB storage, standard account settings.



Security flavour: Guard class of service, 1,024 MB storage, both locked automatically.

At a glance

Step	Without a blueprint	With a blueprint
Setting up PIM, Drive and Security	Either you need 2 locked Services or an open one that you set all the items individually	All three added in a single click
Starting point for a new service	Bare service, build everything yourself	Pre-configured, but still fully editable afterwards
Provisioning a user's account	Storage, class of service and permissions set by hand	Set automatically from the flavour, some values locked by the administrator

Tip: blueprints and their flavours are configured in advance, so day-to-day user provisioning never requires touching flavour settings directly.

Key benefits

- Faster service setup: one click adds every flavour in the blueprint
- Still fully customisable: edit or add flavours at any time after creation
- Consistent provisioning: every user on a flavour gets the same locked-in settings
- Fewer support tickets: storage, permissions and class of service are set automatically